

ICMA Coaching Program: 2017 Webinar Schedule and Advance Registration

The following webinar topics were the highest rated in a poll of leaders across the ICMA State Association Coaching Partners and sponsoring professional associations. We recruit top presenters from across the country. Thanks to sponsors, there is **no charge for participation**.

Register now. Advance registration is required for each webinar. Simply click on the links below. Even if you can't attend a live session, register so that you'll receive an email when the digital recording is available.

WEBINAR TOPIC	DATE, TIME & ADVANCE REGISTRATION LINK
Attracting and Retaining a Dynamic Workforce	10:00 – 11:30 a.m. PT, Wednesday, March 29 https://attendee.gotowebinar.com/register/8699700316662837252
Being a Great Coach and a Winning Player in Your Organization	11:00 a.m. – 12:30 p.m. PT, Wednesday, April 19 https://attendee.gotowebinar.com/register/8964358263028836865
Best Practices in Citizen/Customer Service	10:00 – 11:30 a.m. PT, Thursday, May 11 https://attendee.gotowebinar.com/register/4812060297331296002
Effective Communication of Complex Issues to the Public	9:00 – 10:30 a.m. PT, Thursday, September 7 https://attendee.gotowebinar.com/register/3107748005046132482
Strategies for Having Difficult Conversations	10:00 – 11:30 a.m. PT, Wednesday, October 11 https://attendee.gotowebinar.com/register/708157335913532162
Tools to Resolve Tough Issues in Your Community	10:00 – 11:30 a.m. PT, Thursday, November 9 https://attendee.gotowebinar.com/register/6993253872327827714

Participate as a group. This is an excellent way to learn best practices together and boost talent at all levels. Each webinar includes a set of Post Webinar Discussion Questions to stimulate your conversation. It's like professional development in a box—add talent and stir.

Ask questions in advance and during the webinar. You may send questions when you register by email to ICMACoaching@donmaruska.com for the moderator or via the Question tool during the live webinar. Have your tough questions asked anonymously.

Access presentations, resource materials, and digital recordings. You'll find these at the "Agendas & Archives" tab of <http://icma.org/coachingwebinars>. Subscribe to the free email list for webinar and program updates at <http://icma.org/coachingList>.

Tap additional resources to thrive in local government. Check out the new 1-1 Coaching and Talent Development resources at <http://icma.org/coaching>.

For more information visit <http://icma.org/coaching> or contact Don Maruska, MBA, JD, Master Certified Coach Director, ICMA Coaching Program, ICMACoaching@donmaruska.com