



The ILCMA Professional Development Committee Presents

Managing Your Police Department: Lessons from the Field

Police chiefs and city managers are both responsible for the safety of their communities. Panelists will present upon key risk issues and reflect on lessons learned in regard to the relationships between city managers and their police chiefs. Focus will center on developing a shared management framework, methods of communication and accountability. Panelists will also discuss the importance of understanding threats to the community and how to leverage resources to address those threats. This session will be interactive, seeking to discuss and bring forward the key concerns and issues arising out of the city manager/police chief relationship. Issues addressed will include:

- What should a city manager know about police processes? How does a city manager gain an understanding of the police process?
- How does a police chief understand the concerns of a city manager? What should a police chief know about the city manager's job?
- What is the appropriate focus and role for a city manager regarding the day-to-day work of the police department?
- What are the key risk issues for city managers regarding the police department? What is the appropriate amount of oversight?
- How can a city manager help the police department in identifying public safety threats to the community and leverage community resources to address/mitigate the threat?
- How can the city manager and police chief effectively communicate, both on a routine basis and during a crisis? How should crisis communications be structured?
- What standards should be used by the city manager to assess the performance of the police chief and the police department?
- How to improve community engagement and provide effective support for both community concerns and the police department?
- What proactive efforts can a chief and city manager take to support each other's efforts?

MODERATOR: Ken Bouche, Chief Operating Officer, Hillard Heintze

PANELISTS: Deb Kirby, Chief Legal Officer, Hillard Heintze
Robert Boehmer, Vice President, Law Enforcement Consulting, Hillard Heintze
Frank Kaminski, Police Chief, Park Ridge, Illinois
Paula Hewson, Assistant Village Manager, Village of Schaumburg
Matt Doherty, Senior Vice President, Threat + Violence Risk Management, Hillard Heintze



***ILCMA Professional
Development Committee
Presents
Managing Your Police
Department: Lessons from the
Field***

Date: Thursday, April 19, 2018

Time: 8:30 a.m. Registration and Continental Breakfast
9:00 – 11:30 a.m. In-depth panel discussion

Location: **Harry Caray's (in Westin Hotel)**

70 Yorktown Center
Lombard, IL

Cost: \$35 for Professional Development Only

\$15 for GoTo Meeting Access

\$55 if also attending the Metro Manager Luncheon (\$5 discount)

Metro Luncheon Topic: "Feeding the Social media monster: developing skills to report and react to emergency situations and build positive police/community relations.

Members in Transition – please e-mail or call Alex below to register

RSVP: Online Registration (**no credit card required**): <https://www.ilcma.org/?p=7075>

By April 16 Phone in Registration 815-753-5424

Email registration to Alex Galindo at agalindo@niu.edu

*Cancellations must be made by April 16, 2018
Any cancellations after that date will require full payment.*

Addresses ICMA Practice Areas:

2 - Community Engagement; 3 - Equity and Inclusion; 4 - Staff Effectiveness; 6 - Strategic Leadership;
8 - Policy Facilitation and Implementation; 9 - Community and Resident Service; 10 - Service Delivery;