Legacy Project

ADVANCING WOMEN IN LOCAL GOVERNMENT

2nd Quarter 2019 Luncheons

Brown Bag (bring your own)

Wednesday, April 3

Libertyville Village Hall 118 West Cook Libertyville, IL 60048 RSVP for Libertyville

Wednesday, May 1

Elk Grove Village Hall 901 Wellington Ave Elk Grove, IL 60007

RSVP for Elk Grove

Wednesday, June 5

Sikich LLP 1415 W. Diehl Road, Ste. 400 Naperville, IL 60563 RSVP for Naperville

Luncheons begin at 11:30 a.m. and end promptly at 1:00 p.m.

Please join us for interactive discussion on topics of particular interest to women working at all levels of local government.



Weathering the Scorn

Whether it is the flood of FOIA requests received by staff, insults and criticism hailing down from citizens, or staff that is drowning from the demands of one resident, these situations make getting the rest of government business done seem impossible.

Mallory Milluzzi, partner at Klein, Thorpe & Jenkins, will lead a discussion of how best to "weather the scorn". This session will provide tips, tools and best practices regarding how to manage difficult FOIA requests and requestors or difficult citizens in general. In addition, this session will provide advice as to what to avoid when faced with difficult individuals, especially in situations where emotions run high. Please come ready to share your experiences, questions and/or solutions!