

# AI in the Workplace

A Practical Roadmap to Integration

ILCMA WINTER CONFERENCE 2025

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**How prepared is your organization to govern AI systems?**

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# How prepared is your organization to govern AI systems?



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# Introductions

Jason Cummings

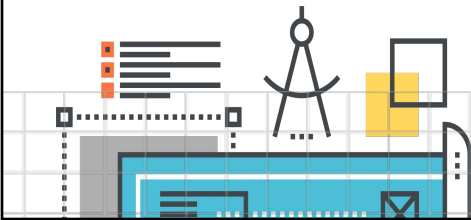


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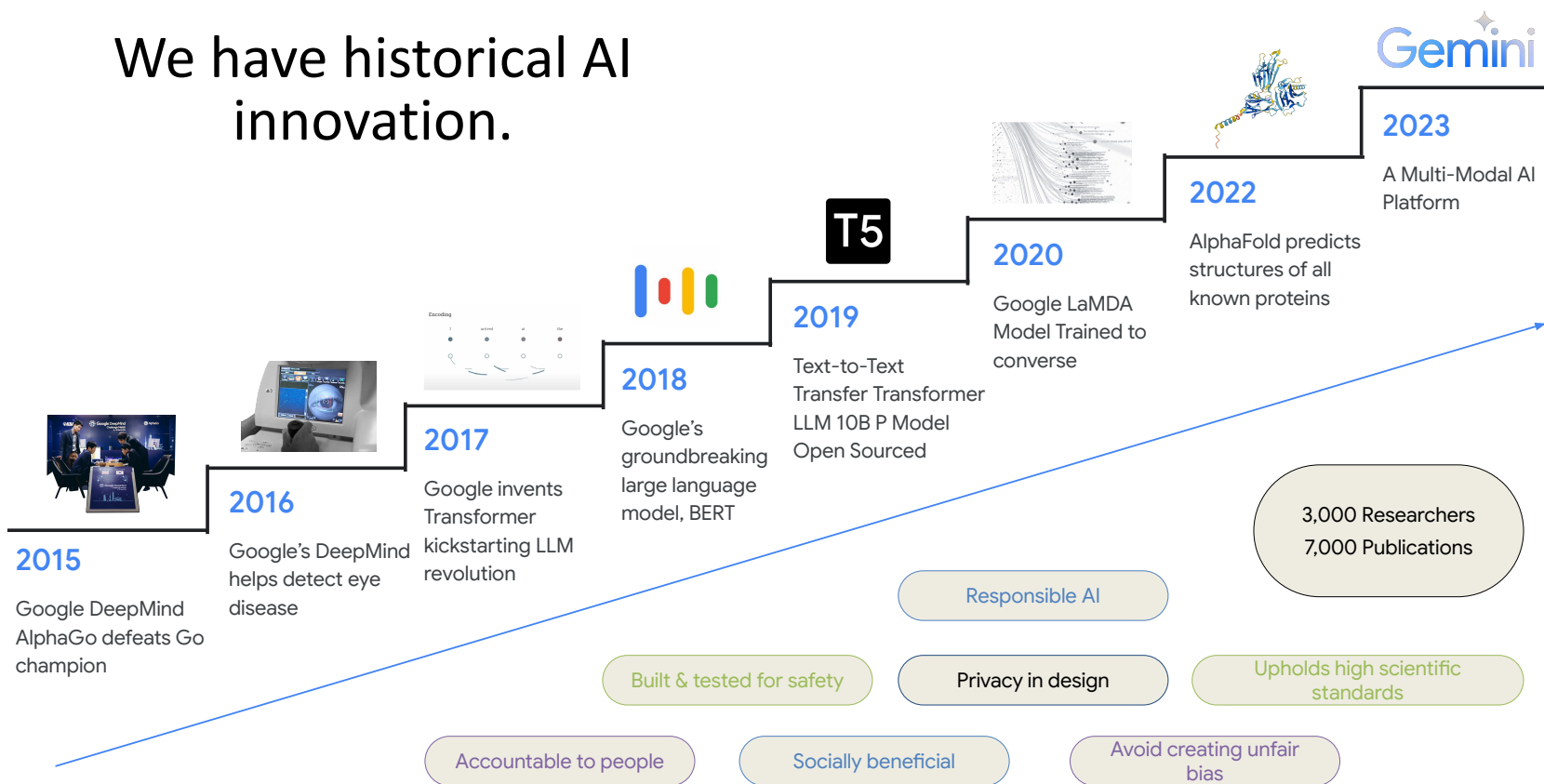


# Google AI for Public Sector



Google Cloud

# We have historical AI innovation.

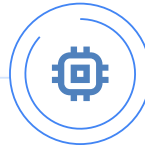


# Google AI for Public Sector



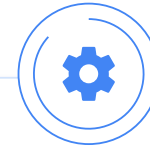
## 10xing Customer Experiences

Your site, your data, all accessible through a virtual agent, powered by Google AI, that communicates, translates, and takes action.



## Employee Superpowers

An AI powered mentor sitting beside every employee helping them search, summarize, and understand



## Expertise on Demand

Imagine having access to security experts, data analytics experts, translators, & software developers at all times without the human premium.



Multi-modal solution.

**Four essential  
pillars** that meet  
the needs of the  
public sector.

A comprehensive and  
secure tech stack  
built with the public  
sector at heart.



Adaptive



Responsible



Secure



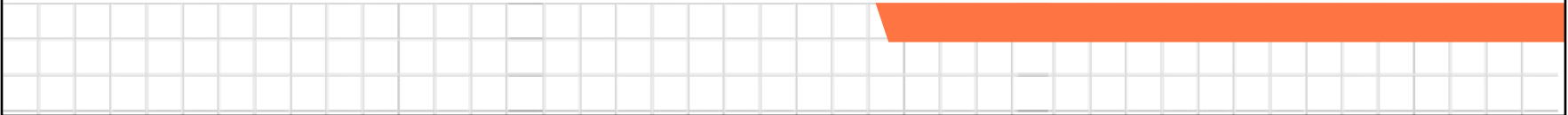
Intelligent



# ACTIVITY

- Read the 3 admission essays
- Assess if any of them was written (primarily or entirely) by Gen AI Model
- Essay prompt: “Describe a time when interactions with others and/or an experience caused you to change your mind or expanded your point of view.”

\* Adapted from and with great gratitude to Rosemary Hilliard (Senior Director of Admissions at Harvard Kennedy School).




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**Written by Gen AI Model?**

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**Written by a GEN AI Model?**



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WORLD NEWS

# Brazilian city enacts an ordinance that was secretly written by ChatGPT

Rosário told The Associated Press that he asked OpenAI's chatbot ChatGPT to craft a proposal to prevent the city from charging taxpayers to replace water consumption meters if they are stolen. He then presented it to his 35 peers on the council without making a single change or even letting them know about its unprecedented origin.


<https://apnews.com/article/brazil-artificial-intelligence-porto-alegre-5afd1240afe7b6ac202bb0bbc45e08d4>

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**What concerns do you have regarding AI implementation in your organization?**

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**What concerns do you have regarding AI implementation in your organization?**

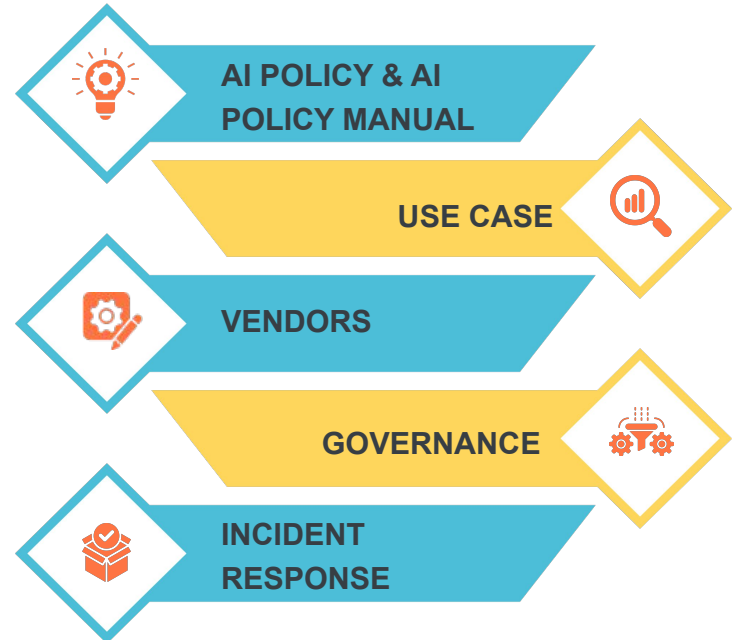


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# Questions to Consider

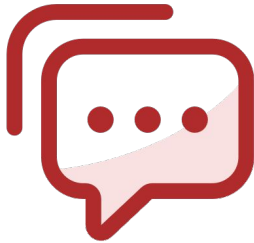
- How Do You Prepare Your Organization to use and govern AI Systems?
- What Can You Do with AI That Adds Value?
- Who Can You Work With For Good, Responsible AI Solutions?
- How Do You Ensure Vendors Follow Your Expectations?
- How Do You Prepare For When Things Go Wrong?





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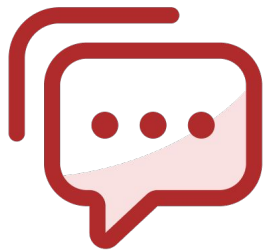
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## Audience Q&A

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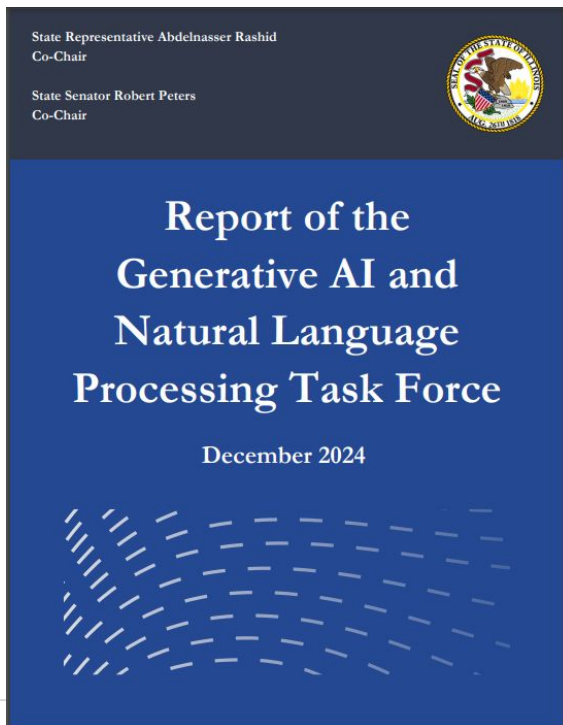


## Audience Q&A



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The Illinois Generative AI and Natural Language Processing Task Force released their findings and comprehensive guidance for the State of Illinois in December 2024.



<https://govappointments.illinois.gov/boardsandcommissions/details/?id=a6cedb70-8a2d-ee11-9965-001dd809cbbc>

# AI Policies Templates & Resources

GovAIReview Dashboard Create Request Create Policy Manage Roles Edit Profile

## Create Policies

### AI Policy

Draft your agency's AI policy based on the [GovAI Coalition's AI policy template](#). Also provide the foundational details for all AI and privacy policies. Consider sharing this draft with your legal team, purchasing team, human resources team, technology leadership, and executive leadership.

[View](#) [Edit](#)

### AI Manual

Draft your agency's AI manual based on the [GovAI Coalition's AI manual template](#). This document provides details underneath the AI Policy and serves as a guide for governing AI. Consider sharing with your technical staff and purchasing staff.

[Create](#)

### Privacy Policy

Draft your agency's privacy policy based on the [City of San José's privacy policy](#). Consider sharing this with your legal team, technology team, and executive leadership.

[Create](#)

### Privacy Manual

Draft your agency's privacy manual based on the [City of San José's privacy manual](#). This document provides details underneath the privacy policy and serves as a guide for privacy governance. Consider sharing this with your technical staff and purchasing staff.

[Create](#)



<https://govaireview.com/>

The GovAI Coalition has released a template for building AI Policy and Manuals. Must register to access.



The GovAI Coalition is composed of government members from local, state, and federal agencies united in the mission to promote responsible and purposeful AI in the public sector.



<https://www.sanjoseca.gov/your-government/departments-offices/information-technology/ai-reviews-algorithm-register/govai-coalition>



**THANK  
YOU**