

JUN  
4-6  
2024

REGISTER BY MAY 31

# A Fresh Approach to the Fundamentals

## ILCMA 2024 SUMMER CONFERENCE

### TENTATIVE SCHEDULE

#### TUESDAY, JUNE 4

9:00 A.M. – 1:00 P.M.  
Registration Open

9:00 A.M.  
9-hole Golf

10:00 A.M.  
18-Hole Scramble & Conventional Golf

1:00 P.M. – 5:00 P.M.  
Exhibitor Set-up

3:00 P.M. – 5:00 P.M.  
Pre-conference Workshop:  
Leading with AI: Building Future - Proof  
Local Governments for Enhanced  
Citizen Experiences

6:00 P.M.  
BBQ at the Owner's Club

#### WEDNESDAY, JUNE 5

7:00 A.M. – 7:45 A.M.  
Legacy Walk

7:45 A.M. – 8:45 A.M.  
Registration and Breakfast

8:50 A.M. – 10:00 A.M.  
Welcome, Intros & Keynote Address  
*Creating Emotionally Engaging Places*  
by Peter Kageyma

10:00 A.M. – 10:30 A.M.  
Break in Exhibit Hall

10:30 A.M. – 4:30 P.M.  
Career Counseling



10:30 A.M. – 11:45 A.M.

Breakout Sessions  
**Session 1:** How Great Teams Lead to  
Community Success  
**Session 2:** Fortify Your Comms Regardless of  
Your Capacity

11:45 A.M. – 12:30 P.M.  
Lunch, Business Meeting, & ICMA Update

12:30 P.M. – 1:15 P.M.  
Awards Celebration

1:30 P.M. – 2:45 P.M.  
Breakout Sessions  
**Session 1:** Economic Development Strategies:  
Fostering Growth, Supporting Small  
Businesses, and Harnessing Opportunities  
**Session 2:** Strategies to Reimagine your  
Capital Infrastructure Planning

2:45 P.M. – 3:15 P.M.  
Dessert Break in Exhibit Hall

3:15 P.M. – 4:30 P.M.  
Breakout Sessions  
**Session 1:** The Philosopher Manager:  
Lead by Thinking Differently  
**Session 2:** Improving Your Cybersecurity;  
Lessons Learned After an Incident and  
Resources for Your Community

6:00 P.M. – 11:00 P.M.  
Dinner, Live Music and Games at  
The Highlands

#### THURSDAY, JUNE 6

7:30 A.M. – 8:30 A.M.  
Breakfast

8:30 A.M. – 9:30 A.M.  
Breakout Sessions  
**Session 1:** Becoming an Employer of  
Choice in the New World of Work  
**Session 2:** Narcissists, Psychopaths and  
Bullies, Oh My! Insights for Managers

9:45 A.M. – 10:45 A.M.  
Breakout Sessions  
**Session 1:** DEI – From Premise to Practice  
**Session 2:** From Mid-Career to Manager,  
How to Make a Successful Career Jump!

10:45 A.M. – 11:00 A.M.  
Break

11:00 A.M. – NOON  
Closing Keynote  
*Harnessing Resilience in the Face of  
Challenge* by Eric McElvenny



## TUESDAY PRE-CONFERENCE SESSION:

Pre-Conference Session Additional Cost: \$35  
Be sure to sign up on the registration form!

**3:00 P.M. – 5:00 P.M.**

### **Leading with AI: Building Future - Proof Local Governments for Enhanced Citizen Experiences**

In this session, we will explore innovative ways local governments can harness the power of artificial intelligence to enhance efficiency and service delivery. We will explore two key aspects of AI implementation:

1. Constituent-Facing AI
2. Workflow Automation

Uncover the potential of AI in transforming local government operations, enhancing citizen satisfaction, and optimizing resource allocation. This session will provide valuable insights and practical strategies for making your government more efficient and responsive through AI-driven innovations

#### **Learning Objectives**

1. Gain a comprehensive understanding of how artificial intelligence can be integrated into local government operations, including its potential to improve constituent services and streamline administrative workflows.
2. Explore the principles and best practices of implementing semantic search technology in local government websites and databases, enabling constituents to easily find the services and information they seek.
3. Learn about effective strategies for automating common generative workflows, such as report generation and email responses, using AI tools and systems tailored to the needs of local government agencies.
4. Examine real-world case studies and success stories from local governments that have successfully deployed AI solutions to enhance service delivery and operational efficiency, providing valuable insights into the practical applications of AI in the public sector.

#### **Presenter**

Parth Shah, CEO, Polimorphic, Inc.

**Addresses ICMA Practice Area:** (2) Community Engagement; (4) Staff Effectiveness; (6) Strategic Leadership; (9) Community and Resident Service; (11) Technological Literacy; (14) Communication and Information Sharing

**REGISTER BY MAY 31**

[ilcma.org/conferences](http://ilcma.org/conferences)

[CLICK HERE!](#)

## WEDNESDAY OPENING KEYNOTE SPEAKER

**Peter Kageyama, Author,  
Hunters Point & For the Love of Cities  
REVISITED**

**8:50 – 10:00 A.M.**

### **Creating Emotionally Engaging Places**

Award winning author, Peter Kageyama speaks about emotional engagement with PLACES – counties, cities, towns, communities, and neighborhoods. Learn why love matters and why it is a good thing when more people become emotionally engaged with their places, when they “fall in love” with those places.

Peter talks about how to add an emotional lens to the work of building and designing places and how we can use this emotional component to build infrastructure that actually helps us solve some of our biggest and most intractable problems such as crime, gentrification and social isolation. He talks about the importance of small, inexpensive, and sometimes even silly expressions of that love for making great places.

**Addresses ICMA Practice Area:** (2) community Engagement; (6) Strategic Leadership; and (8) Policy Facilitation and Implementation



Peter Kageyama

## WEDNESDAY MORNING BREAKOUT SESSIONS

**10:30 A.M. – 11:45 P.M.**

### **Session 1: How Great Teams Lead to Community Success**

Join us for an engaging session that explores the indispensable role of local government teams in fostering community success. From innovative policy implementations to responsive public services, local governments are at the forefront of shaping the quality of life for residents. Delve into the strategies employed by successful local government teams to empower communities and drive positive outcomes.

Through case studies and expert insights, participants will gain perspectives on effective leadership, community engagement, and collaborative decision-making. Whether you're a seasoned public servant or a community advocate, this session promises to inspire and equip you with practical approaches to enhance community well-being through effective local governance. Discover how local government teams can be the catalysts for building thriving and resilient communities.

#### **Learning Objectives**

1. Learning the importance of fostering community support and awareness when planning.
2. Learning how to foster collaborative partnerships among community stakeholders, staff, and elected officials in designing and implementing key projects.
3. Learning key community engagement practices that lead to successful strategic plans.

#### **Moderator**

Jeffrey Fiegenschuh, ICMA-CM, Rochelle City Manager

#### **Panelists**

Rob Boyer, City Manager, Freeport

Jean Bueche, Assistant Village Administrator, Oswego

**Addresses ICMA Practice Areas:** (10) Service Delivery and (12) Financial Management and Budgeting

### **Session 2: Fortify Your Comms Regardless of Your Capacity**

Before your social posts go viral due to dancing TikToks and you're pushing out press releases – building, training, and supporting the individuals who handle your communications is a vital first step to connect with your community and tell the story of your organization. Local government leaders need to reach their residents and businesses with important information and should also show community members how all staff members serve them in small and big ways. Does the public look to your organization as a trusted information source, or as THE voice when a crisis or other challenging situation happens? Or do you need to build that trust through your communications? You can achieve all of this and more by recognizing the need for dedicated communicators focused on strategic storytelling through the many mediums and channels available (and a hint: it's not necessarily the youngest employee!)

## Learning Objectives

1. Learn how to build effective communicators in your organization.
2. Discover how two-way community engagement can build deeper connections with stakeholders

## Moderator

Melanie Santostefano, Founder and President, Vicarious Multimedia

## Panelists

Jack Cascone, Management Analyst II, Village of Arlington Heights  
Jessica Spencer, Assistant Village Administrator,  
Village of River Forest  
Molly B. Gillespie, Director of Communications and Community Engagement, Village of Buffalo Grove

**Addresses ICMA Practice Areas:** (2) *Community Engagement*; (4) *Staff Effectiveness*; (6) *Strategic Leadership*; (7) *Strategic Planning*; (8) *Policy Facilitation and Implementation*; and (14) *Communication and Information Sharing*

**11:45 A.M. – 12:30 P.M.**

**Luncheon, Business Meeting & ICMA Update**

**12:30 P.M. – 1:15 P.M.**

**ILCMA Awards Celebration**

## WEDNESDAY AFTERNOON BREAKOUT SESSIONS

**1:30 P.M. – 2:45 P.M.**

**Session 1: Economic Development Strategies: Fostering Growth, Supporting Small Businesses, and Harnessing Opportunities**

This session offers a comprehensive exploration of innovative approaches to community development and economic revitalization. From tailored policies that attract developers while garnering broad support from elected officials and community members to effective leveraging of local assets to empower small businesses, attendees will gain actionable insights into fostering sustainable growth. Examine one community's successful transformation of their downtown during the pandemic. Finally, learn about how a regional organization is connecting businesses in small communities with crucial resources.

This session promises to equip participants with practical strategies and collaborative initiatives to navigate economic uncertainties and propel their communities towards prosperity and resilience.

## Learning Objectives

1. Learn the importance of crafting developer-friendly policies and procedures in fostering economic growth and learn practical strategies for garnering support from elected officials and community stakeholders.
2. Explore innovative approaches to leveraging community assets to empower small businesses, utilizing tools such as Tax Increment Financing (TIFs) effectively, and discover how to create a thriving market environment conducive to entrepreneurship.
3. Learn from real-world examples how communities can turn challenges into opportunities for downtown revitalization and infrastructure investment, catalyzing private sector engagement and transforming urban landscapes.
4. Gain insights into the process of connecting businesses in small communities with vital resources and discover actionable steps for fostering collaboration between local businesses and regional development organizations for sustainable economic growth.

## Moderators

Denise Burchard, Assistant to the Chair, NIU MPA  
Andrew Buckwinkler, Management Analyst, Village of Schaumburg

## Panelists

Josh Wray, Director of Economic Development, City of Pekin  
Matthew Galloway, Economic Development Coordinator,  
Village of Roselle

Cody Moake, Chief of Staff, City of Marion  
Kevin Considine, President & CEO, Lake County Partners

**Addresses ICMA Practice Areas:** (2) *Community Engagement*; (7) *Strategic Planning*; (8) *Policy Implementation*; and (12) *Financial Management and Budgeting*

**Session 2: Strategies to Reimagine your Capital Infrastructure Planning**

As younger communities established in the 1950s and 1960s grapple with aging infrastructure, the changing needs of their communities, and increased service demands, it is imperative to take a step back and examine, evaluate, and challenge "business as usual" when it comes to capital infrastructure planning. In a proactive move, Hoffman Estates, in collaboration with SRSD Consulting, LLC, embarked on a strategic reassessment of its engineering, public works, and infrastructure approaches. Through a collaborative and inclusive process, this initiative delved deeper to address communication barriers, dismantle silos, and foster a stronger sense of teamwork across multiple departments.

## Learning Objectives

1. Learn key aspects of evaluating the capital planning process.
2. Identify key aspects of a strategic assessment when creating a comprehensive CIP.
3. Learn methods to breakdown internal communication barriers, dismantle silos, and build a stronger sense of team.

## Moderator

Sarah Schillerstrom, CEO, SRSD Consulting, LLC

## Panelists

Eric Palm, Village Manager, Village of Hoffman Estates  
Pete Gugliotta, Director of Development Services,  
Village of Hoffman Estates

**Addresses ICMA Practice Areas:** (6) *Strategic Leadership*; (12) *Financial Management and Budgeting*.

**2:45 P.M. – 3:15 P.M.**

**Dessert Break in Exhibit Hall**

**3:15 P.M. – 4:30 P.M.**

**Session 1: The Philosopher Manager: Lead by Thinking Differently**

Philosophy can have a bad rap. It can be boring and impractical. However, if you know where to look, philosophy can be incredibly thought-provoking, lead to real-world business (and personal) solutions, and has many incredibly diverse thinkers from which to draw wisdom. Most of all, philosophy is not meant to be studied in hallowed halls kept secret from everyone else. The famous Stoic philosopher Epictetus said philosophy is for everyone. It's about living your best life and acting on what is right. That's philosophy. So, whether you're building a strategic plan, recruiting volunteers, cooking dinner, or putting your kids to bed, take to heart and act on what is right. When you do, know that you are a philosopher. This session connects contemporary themes such as leadership, ethics, team dynamics, and mental health, with age-old lessons from philosophers. Regardless of your role within your organization, if you're looking for thought-provoking content mixed with practical techniques, this is for you!

## Learning Objectives

1. Learn philosophical approaches to develop modern leadership skills, create environments for personal and workplace wellbeing, and deepen your communication skills.
2. Develop vital critical thinking skills, including how to identify relevant questions, how to respond effectively, and how to check your own biases.
3. Enhance your decision-making skills by looking at perceptions, learn how to approach other viewpoints, and create rituals to reevaluate, reassess, and assess what can happen and has happened.
4. Translate these ideas to team success! Build a learning culture for your leaders to develop themselves and one another.

## Speaker

Paul A. LaLonde, SHRM-CP, CCAP

**Addresses ICMA Practice Areas:** (1) *Personal and Professional Integrity*; (3) *Equity and Inclusion*; (4) *Staff Effectiveness*; (5) *Personal Resiliency and Development*; (6) *Strategic Leadership*

## Session 2 Improving Your Cybersecurity: Lessons Learned After an Incident and Resources for Your Community

Join us for an insightful session where Illinois local government leaders share their firsthand experiences and lessons learned from navigating significant cyber-attacks. In this facilitated panel discussion, leaders who have endured cyber-attacks will provide valuable insights into their response strategies, offering practical guidance for preparing your workforce and organization for similar threats.

Whether you're a municipal or county leader, IT professional, or involved in cybersecurity preparedness, this session offers invaluable perspectives and actionable takeaways to enhance your organization's readiness against cyber threats. Don't miss this opportunity to learn from real-world experiences and prepare your team to effectively combat cyber-attacks.

### Learning Objectives

1. Learn how municipal leaders effectively responded to cyber-attacks, including immediate actions taken, coordination efforts, and communication strategies.
2. Gain valuable training insights to equip your teams with the knowledge and skills necessary to identify, mitigate, and respond to cyber threats proactively.
3. Discover essential resources and tools that municipalities utilized to navigate the aftermath of cyber-attacks successfully. From recovery planning to strengthening cybersecurity measures, learn how to fortify your organization for resilience in the face of adversity.

### Moderator

Ellen Baer, Village Manager, Village of Western Springs

### Panelists

Greg Summer, Village Manager, Village of Oak Brook  
Joe Maranowicz, Village Manager, Village of Addison  
Mark Toolson, Information Technology Director, City of Champaign

**Addresses ICMA Practice Areas:** (11) *Technological Literacy*

## THURSDAY MORNING BREAKOUT SESSIONS

8:30 A.M. – 9:30 A.M.

### Session 1: Becoming an Employer of Choice in the New World of Work

The world of work has changed forever, as employees across the nation continue to reconsider their job and career choices, including in municipal government. Job quits continue to be at an all-time high and a recent national survey revealed that 59 percent of state and local government employees are considering leaving their jobs. Moreover, unprecedented demographic changes have made focusing on diversity, equity, inclusion and belonging not just the right thing to do, but a business imperative.

This session will focus on how local government leaders can enable their organizations to succeed in this complicated and intensely competitive job market by becoming employers of choice. Current research will be highlighted, including from both the UKG Workforce Institute and Great Place to Work Institute.

### Learning Objectives

1. Learn the characteristics of the post-pandemic world of work, including intense competition for talent and the nation's dramatically changing demographics.
2. Learn what it means to be an employer of choice.

3. Learn how to become an employer of choice by creating a positive employee experience.
4. Learn the how's and why's local governments must use data to evaluate progress becoming an employer of choice.

## Speaker

Robert (Bob) Lavigna, Senior Fellow – Public Sector, Ultimate Kronos Group

**Addresses ICMA Practice Areas:** (4) *Staff Effectiveness*; and (13) *Human Resources Management and Budgeting*.

## Session 2: Narcissists, Psychopaths and Bullies, Oh My! Insights for Managers.

From bumper stickers and flags on the drive into work, to the strange and extreme opinions shared on nextdoor.com, the balanced and objective problem-solving mind of the public manager is regularly at risk of derailment as is the manager's team. How do we know how to lead in moments like this? Where do the strong feelings come from and what does a leader do when things become emotional? And perhaps most challenging of all, how do we manage the bullies, narcissists, and psychopaths who stir things up intentionally?

### Learning Objectives

1. Learn the context for some reasons for the uptick in hostility via psychopaths and narcissists, including those we may encounter in the workplace or within the communities we serve.
2. Gain insight into the role of emotions in the current work environment and why things turn hostile on municipal workers.
3. Learn how emotions work and how to manage them to avoid making things worse.
4. Recognize how the emotions and certain patterns limit thinking and problem solving.
5. Learn how to create a safe environment for both conservatives and liberals and how to appreciate each, especially the one less like you.

## Speaker

Daven Morrison, M.D., Organizational Psychiatrist, President of Morrison Associates

**Addresses ICMA Practice Areas:** (1) *Personal and Professional Integrity*; (5) *Personal Resiliency and Development*; (8) *Policy Facilitation and Implementation*

9:45 A.M. – 10:45 A.M.

### Session 1: DEI – From Premise to Practice

Fostering a culture of inclusion and belonging can feel overwhelming and immeasurable. Explore practical activities you can start today to ensure diversity and equity are embedded in all aspects of the workplace, from recruiting to policies and practices, to everyday interactions and communications.

### Learning Objectives

1. Learn the practical aspects that should be considered when implementing DEI.
2. Learn how to effect positive changes in your ongoing, regular activities.
3. Learn tangible and actionable steps you can take to further DEI initiatives.
4. Receive updates from the ILCMA DEI Committee.

## Speakers

Rudy Espiritu, Village Administrator, Village of Berkeley  
Kelly Coyle, Partner, Clark Baird Smith, LLP

**Addresses ICMA Practice Areas:** (3) *Equity and Inclusion*; (6) *Strategic Leadership*; and (13) *Human Resources Management and Workforce Engagement*

## Session 2: From Mid-Career to Manager, How to Make a Successful Career Jump!

This session will detail the interview process and first couple of months on the job for new City/Village Managers Taylor Baxter (Clinton, IL) and Andy Ferrini (Pingree Grove, IL).

### Learning Objectives

1. Learn tips about the interview process.
2. Learn about the first couple of months on the job, what the process of becoming a new manager/administrator entailed, how they got comfortable within their new communities, etc.
3. Discover the successes and challenges encountered in the new positions.

### Moderators

Alex Arteaga, Assistant Village Administrator, Village of Willowbrook  
Hannah Lipman, Assistant Village Manager/Interim Finance Director, Village of Tinley Park

### Panelists

Andy Ferrini, Village Manager, Village of Pingree Grove  
Taylor Baxter, City Administrator, City of Clinton

**Addresses ICMA Practice Areas:** (1) Personal and Professional Integrity; (5) Personal Resiliency and Development; (6) Strategic Leadership; and (14) Communication and Information Sharing

## THURSDAY CLOSING KEYNOTE

11:00 A.M. – NOON

### **Harnessing Resilience in the Face of Challenge** by Eric McElvenny



Successful teams adapt to a challenging environment whether the adversity comes from growth, transformation, technology, innovative strategy or other sources. Challenge is overwhelming when professionals are not equipped with the tools to adapt and thrive. This presentation pulls from the journey of resilience from the loss of my leg in combat to the Ironman World Championships where I utilized the tools every working professional should master to guarantee success in an evolving environment.

*"We enjoyed his talk, his relaying of personal story, and the message of perseverance, resiliency and goal achievement was extremely well received by our audience!"*

~ Shannon Rodgers, Manager  
IT Customer Service, Koppers Inc.

### Learning Objectives

1. Learn four key principles of resilience.
2. Identify five-character traits of perseverance.
3. Walk away with four implementable action steps to develop a resilient mindset.

**Addresses ICMA Practice Areas:** (5) Personal Resiliency and Development



## CONFERENCE COMMITTEE

*CHAIR - Phil Kiraly, Village Manager, Glencoe*

*Greg Anderson, Assistant Village Administrator, Mokena*

*Alex Arteaga, Assistant Village Administrator, Willowbrook*

*Ellen Baer, Village Manager, Western Springs*

*Rob Boyer, City Manager, Freeport*

*Andrew Buckwinkler, Management Analyst, Schaumburg*

*Denise Burchard, Assistant to the Chair, NIU MPA Program*

*Jack Cascone, Management Analyst II, Arlington Heights*

*Julia Cedillo, Village Manager, La Grange Park*

*Jeff Fiegenschuh, City Manager, Rochelle*

*Jim Grabowski, City Manager, Elmhurst*

*John Harris, Principal, a5 Branding & Digital*

*Paula Hewson, Assistant Village Manager, Schaumburg*

*Nancy Hill, Community Development Director, South Elgin*

*Brian Joanis, Assistant Village Administrator, Roselle*

*Hannah Lipman, Assistant Village Manager, Tinley Park*

*Danielle Melone, Lead Sales, Veregy*

*Alison Murphy, Operations and Program Manager, DuPage Mayors and Managers Conference*

*Brian Murphy, Executive Director, Northwest Water Commission*

*Roger Nulton, Financial Consultant, Equitable*

*Cory Poris Plasch, CEO, CP<sup>2</sup> Consulting, Inc*

*Erin Rauscher, Environmental Health Supervisor, Kane County*

*Ben Roesler, Assistant Village Manager, Lincolnshire*

*Melanie Santostefano, President, Vicarious Multimedia*

*Sarah Schillerstrom, SRSD Consulting, LLC*

*Regan Stockstell, Village Manager, Richton Park*

*Dawn S. Peters, Executive Director, ILCMA*



# ILCMA 2024 | SUMMER CONFERENCE

## CAREER COUNSELING APPOINTMENTS

The ILCMA Membership Services Committee is pleased to offer to conference attendees one-half hour career counseling appointments that can include mock interview and resume review services. These services will be offered by GovHR USA/MGT. Appointments are available on June 5 (10:30 a.m. – 5:00 p.m.). Please contact Dawn Peters at [dpeters@niu.edu](mailto:dpeters@niu.edu) or call her at 815-753-0923 to schedule your appointment.

## SOCIAL EVENT INFORMATION

### Tuesday, June 4

#### **9:00 a.m. Nine Hole Golf at Eagle Ridge East Course**

If you plan to participate in the pre-conference ICMA University Workshop and would also like to squeeze in a round of golf, sign up for the Eagle Ridge East Course nine-hole golf. Tee off begins at 9:00 a.m. The charge for nine holes of golf at the East Course will be \$61 (includes golf and lunch) and is payable at the time of registration.

[SIGN UP](#)

#### **10:00 a.m. 18 Hole Golf at Eagle Ridge South Course**

The fee for the handicap or the scramble tournament is \$111 (includes golf, lunch, and prizes) and is payable at the time of conference registration. Tee times begin at 10:00 a.m. Due to tee time restrictions, golf is limited to the first 56 registered golfers. Be sure to sign up by clicking here.

[SIGN UP](#)

#### **6:00- 9:30 p.m. BBQ - Eagle Ridge Owners Club**

Don't miss out on this fun annual family event. There will be entertainment and of course, great food! Shuttle service from the Eagle Ridge Resort to the Owners Club will begin at 5:30 p.m.

### Wednesday, June 5

#### **6:00 – 11:00 p.m. – Dinner, Music, Fun, and Games at The Highlands**

Join your colleagues at The Highlands Restaurant at the entrance of Eagle Ridge for an evening of great food, live music, glow putt golf, bags, and more! Shuttle service from the Eagle Ridge Resort to The Highlands will begin at 5:30 p.m.

# ILCMA 2024 | SUMMER CONFERENCE

## ACCOMMODATIONS

[CLICK HERE!](#)

### EAGLE RIDGE RESORT & SPA

284 TERRITORY DR GALENA, IL

Room Rate (do not include taxes and resort amenity fee):

INN ROOMS---\$ 189.00 (plus 11% tax and \$20 Resort Amenity Fee)

1 BEDROOM VILLA---\$ 199.00 (plus 11% tax and \$20 Resort Amenity Fee)

2 BEDROOM VILLA--- \$ 279.00 (plus 11% tax and \$30 Resort Amenity Fee)

3 BEDROOM VILLA--- \$ 359.00 (plus 11% tax and \$35 Resort Amenity Fee)

4 BEDROOM DISTINCTIVE HOME -- \$ 609.00 (plus 11% tax and \$40 Resort Amenity Fee)

5 BEDROOM DISTINCTIVE HOME -- \$729.00 (plus 11% tax and \$45 Resort Amenity Fee)

Group Number 6984HH

To reserve a room, please call 800-892-2269 (Option #1) by Monday, May 6th, 2024!

Be sure to mention the ILCMA room block. Room block will be released on May 6, 2024.

After this date, reservations will be accepted on a space available basis only.

## THREE EASY WAYS TO REGISTER

### ONLINE

<https://www.ilcma.org/conferences/>

### FAX

815-753-6900

### MAIL

Send completed registration form and payment to:  
Outreach Services Registration Office  
Northern Illinois University  
DeKalb, IL 60115

Phone: Dee Malm 815-753-2515 or  
Jeanne Bureau 815-753-1687

## REGISTRATION DEADLINE

### REGISTER BY MAY 31, 2024

*For a full refund, you must cancel your registration by May 31, 2024.*

*There is a \$50 cancellation fee after this date.*

## REGISTRATION RATES

**ILCMA Member** Registration (includes all meals): \$250

**First time attendee\*** (includes all meals): \$175

**Student** (includes all meals): \$50 Student Scholarships are available!

**Non-ILCMA Member** (includes all meals): \$425

**Pre-Conference Workshop:** \$35

*First 20 online registrations for NEW corporate (voting) members who are first time summer conference attendees are free or for ILCMA corporate members who have NOT attended a conference in the past five-years. There will be 10 waivers for managers/administrators and 10 waivers for assistants/assistant to/management analysts. There is also a travel stipend of \$250 connected to the complimentary registration. All registrations using this category will be verified with ILCMA records. The travel stipend will require proof of expenditures before the stipend will be granted.*

Fees are waived for "in career transition" managers, assistants, and spouses/partners.

**Register online at:** <https://www.ilcma.org/conferences/>

**Dress:** Business casual

**How to Save on Costs:** Carpool with your colleagues from a neighboring community. Share a room or villa (especially nice to invite an MICT to be your guest!)